भा.क.नि.

CCI

भारतीय कपास निगम लिमिटेड
THE COTTON CORPORATION OF INDIA LTD.
कपास भवन, प्लॉट नंबर 3 ए, सेक्टर 10, सीबीडी बेलापुर,
KAPAS BHAVAN, Plot No: 3A, Sector 10, CBD Belapur.
नवी मुंबई - 400614 **NAVI MUMBAI – 400 614.**
Ph.022-27579217 Fax 27576069/6030 Email : headoffice@cotcorp.com
Website – www.cotcorp.org.in ; Ministry of Textiles : www.ministryoftextiles.gov.in
Corporate Identity Number – U51490MH1971GOI014733

ईआरपी ओरेकल ई-बिजनेस सूट संस्करण: R.12.1.3 डेटाबेस और अनुप्रयोग के लिए वार्षिक रखरखाव अनुबंध के लिए निविदा

भारतीय कपास निगम इंडिया लिमिटेड उन फर्मस् / कंपनियों/ केन्द्रीय सार्वजनिक क्षेत्र से दो बोली प्रणाली में निविदा आमंत्रित करता है जिन्होंने इससे पूर्व सेंट्रल पब्लिक सेक्टर अंडरटेकिंग /सरकारी संस्थान /अग्रणी वाणिज्यिक संगठन के लिए ओरेकल ई-बिजनेस सूट एएमसी को संभालने का पूर्व अनुभव है।

अर्हता के मापदंड निम्नानुसार है।

1. विक्रेता को मैसर्स ओरेकल इंडिया प्रा. लिमिटेड का प्राधिकृत ओरेकल पार्टनर तथा वैध प्रमाण पत्र धारण करना चाहिए।
2. विक्रेता ने पिछले पांच वर्षों के दौरान सेंट्रल पब्लिक सेक्टर अंडरटेकिंग /सरकारी संस्थान /अग्रणी वाणिज्यिक संगठन के लिए न्यूनतम दो ओरेकल ई-बिजनेस सूट एएमसी अनुबंध को सफलतापूर्वक पूरा किया हो।
3. विक्रेता का अपने कार्यालय में सहायता डेस्क सुविधा के साथ नवी मुंबई/ मुंबई/ ठाणे / पुणे में मुख्यालय/शाखा कार्यालय /संपर्क कार्यालय होना चाहिए। प्रमाण पत्र में कार्यालय के पते के साथ फर्म के नाम के पते का प्रमाण होता है।
4. विक्रेता के पास न्यूनतम 2 ओरेकल प्रमाणित डीबीए, 2 ओरेकल ई-बिजनेस सूट के ओरेकल सर्टिफाइड फंक्शनल कंसल्टेंट और 3 ओरेकल ई-बिजनेस सूट के ओरेकल प्रमाणित तकनीकी सलाहकार होने चाहिए। ओरेकल ई-बिजनेस सूट एचआर, फाइनेंस और एससीएम में विशेषज्ञता प्राप्त है जो वर्तमान में फाइनेंस, एचआरएमएस के एससीएम, डीबीए और तकनीकी के ओरेकल सर्टिफाइड सर्टिफिकेट की प्रतियों के साथ उनकी कंपनी में कार्यरत हैं।

विक्रेता दो बोली पध्दति में 5,00,000/- (पांच लाख रूपये) के ई.एम.डी/डिमांड ड्राफ्ट/पे आर्डर "दि कॉटन कॉर्पोरेशन ऑफ इंडिया लिमिटेड" मुंबई को देय, लिफाफे पर "**ईआरपी ओरेकल ई-बिजनेस सूट संस्करण: R.12.1.3 डेटाबेस और अनुप्रयोग के लिए वार्षिक रखरखाव अनुबंध के लिए निविदा**" लिखकर, वरिष्ठ प्रबंधक (सू.प्रौ.) को संबोधित कर, उपर्युक्त पते पर दि. 26/04/2019 को अप. 3.00 बजे तक पहुंच जाने चाहिए तथा तकनीकी बिड उसी दिन दि. 26/04/2019 अप. 3.30 बजे उपस्थित निविदाकर्ताओ के सम्मुख खोले जाएंगे।

नियम एवं शर्ते, कार्य क्षेत्र, तथा तकनीकी बिड तथा वित्तीय बिड के फार्मैट्स हमारे www.cotcorp.org.in तथा सरकारी निविदा पोर्टल www.eprocure.gov.in के वेबसाईट पर उपलब्ध है।

वरिष्ठ प्रबंधक (सूचना प्रौद्योगिकी)

भा.क.नि.

CCI

भारतीय कपास निगम लिमिटेड

THE COTTON CORPORATION OF INDIA LTD.

कपास भवन, प्लॉट नंबर 3 ए, सेक्टर 10, सीबीडी बेलापुर,

KAPAS BHAVAN, Plot No: 3A, Sector 10, CBD Belapur.

नवी मुंबई - 400614 **NAVI MUMBAI – 400 614.**

Ph.022-27579217 Fax 27576069/6030 Email : headoffice@cotcorp.com

Website – www.cotcorp.org.in ; Ministry of Textiles : www.ministryoftextiles.gov.in

Corporate Identity Number – U51490MH1971GOI014733

TENDER NOTICE FOR ANNUAL MAINTENANCE CONTRACT FOR ERP ORACLE E-BUSINESS SUITE VERSION : R.12.1.3 AND ABOVE , ON-SITE SUPPORT OF ORACLE E-BUSINESS SUITE VERSION : R.12.1.3 AND ABOVE DATABASE AND APPLICATION

The Cotton Corporation of India Limited invites Sealed Tenders in two bid system from the firms/companies, who have prior experience of handling Oracle E-Business Suite AMC for Central Public Sector Undertaking/Govt. Organization / Leading Commercial Organisation.

The eligibility criteria are as under:

1) The Vendor must be an Authorized Oracle Partner of M/S. Oracle India Pvt. Ltd. and should hold a valid certificate.
2) The vendor must have successfully completed minimum two Oracle E-Business Suite AMC contract of maintenance / Implementation in CPSU / Govt. organization / Leading Commercial Organisation during last Five years.
3) Vendor must have a support office located in Navi Mumbai/Mumbai/Thane/Pune with a help desk facility in their office. The certificate containing Office addresses alongwith address proof in the name of the firm.
4) The vendor should have minimum 2 nos. Oracle Certified DBA, 2 nos. Oracle Certified Technical Consultants of Oracle E-Business suite and 3 nos. Oracle Certified Functional Consultant Oracle E-Business suite specialized in HR, Finance and SCM currently employed in their company along with copies of Oracle certified certificates for Finance, HRMS. SCM, DBA & technical.

   The Vendors may submit sealed tenders in the prescribed format, in two bid system alongwith the EMD of Rs.5,00,000/- (Rupees Five Lacs only) by way of Demand Draft / Pay Order favouring “The Cotton Corporation of India Ltd.” , payable at Mumbai superscribing the envelope " TENDER FOR ANNUAL MAINTAINANCE CONTRACT FOR ORACLE E-BUSINESS SUITE ERP" addressed to Sr. Manager (IT) at the above-mentioned address to reach latest by 26/04/2019 upto 3.00 PM and the Technical Bid-I will be opened on 26/04/2019 at 3.30 PM in presence of the tenderer who remain present at the time of opening.

The detail terms and conditions, Scope of work and formats for technical and financial bids are available on our website www.cotcorp.org.in and Govt. Tender Portal www.eprocure.gov.in.

Sr. Manager (Information Technology)

Scope of work

The vendor is required to carry out the AMC of Oracle E-business Suite ERP for the period of three years from15/05/2019 extendable for further 2 years. The Product lists are as under: -

Sr. No.	Product Description	Qty
1	Oracle Custom Application Suite Version:- R.12.1.3. (Including Oracle Financials (GL,AP,AR,CM,FA), Purchasing, Advanced Pricing for Oracle Purchasing, Order Management, Advanced Pricing for Oracle Management, Discrete Manufacturing, Teleservice ,Oracle Inventory)	151
	Oracle Human Resources	1250
	Oracle Payroll	1250
	Oracle Internet Application Server Enterprise Edition - Named User Plus Perpetual	10
	Oracle Internet Developer Suite - Named User Plus Perpetual	5
	Technical (Product Description) :- 1. Internet Application Server Enterprise Edition 2. Internet Developer Suite 3. Oracle Self-Service Human Resources 4. Oracle Apex 5. Oracle PBCS (Planning and Budgeting Cloud) 6. Oracle EPRCS (Enterprise Performance Reporting Cloud) 7. Upgradation of ERP from R.12.1.3 to R.12.2.X (Latest version)	
2	Unlimited On-site support of Oracle E-Business suite for three years at CBD Belapur, Navi-Mumbai including configuring, connectivety, troubleshooting, backup/recovery, Reorganisation, Performance tunning and day to day basis database issue of Oracle E-Business suite Database.	
3	One no. Technical Consultant of Oracle E-Business suite and Oracle Apex should be deployed on-site on full time basis and 3 nos. Functional Consultant Oracle E-Business suite specialized in HR, Financial and SCM (Purchasing, Order Management and Inventory Management) should be deployed off shore to look after Oracle E-Business Suite ERP. The off shore functional consultants may be available onsite as and when required by CCI.	

Note:- The Annual Technical Support for above Oracle Products licenses will be given directly to M/s Oracle India (P) Ltd. by CCI.

On-site support of Oracle Database and Oracle Application Server.

The vendor has to provide unlimited on-site support of Oracle database at our H.O., CBD Belapur, Navi-Mumbai, which includes configuring, patching, connectivety, troubleshooting, backup/recovery, Reorganisation, Performance tunning of Oracle E-Business suite Database and configuring, patching, Performance tunning, Upgrades, Patches, Bug fixtures and / Email / metalink support directly from Oracle, maintaining and troubleshooting of Oracle E-Business suite by the Authorised DBA/Oracle Application Administrator of the vendor. The DBA has to visit monthly at site for preventive maintainance and as and when required on call.

Oracle E-Business Suite Application Management

The vender has to provide one Technical consultant onsite at HO CBD Belapur on full time basis to CCI for managing Oracle E-business Suite Application. The vendor has to provide three functional consultants, one for HRD, Payroll, one for finance (GL,AP,AR,CM,FA) and one for SCM (Oracle Purchasing and Order management) offshore to look after ERP application on day to day basis. The functional consultant has to visit onsite HO CBD Belapur as and when required by CCI. During the period of contract all the forms, Reports & Configuration at DC and DR needs to be maintained properly. Any changes in forms reports and configuration at DC and DR is required to be carried out by the consultants on day to day basis.

Uptime Requirements

The vendors has to make the ERP Application available 24 hours. The uptime requirement of ERP Application is 98%. If the vendor fails to deliver the uptime requirement then penalty will be deducted @0.05 of the total value of the contract per percentage going below 98% on daily basis for the same.

DC and DR

The DC HO CBD Belapur Navi Mumbai and DR BO Ahmedabad both site Database and ERP application is required to be maintained by the vendor. At both side Database and DR application to be synchronized fully and on event of DC failure DR should take up the job of DC.

Contract period

The contract will be awarded initially for a period of three years from 16/05/2019 and if the service of the vendor is found satisfactory, the contract may be extended for further period of two years. The vendor has to depute onsite technical consultant / DBA / Functional Consultant w.e.f. 01/05/2019 so that necessary Knowledge Transfer is obtained from the existing vendor. If the services of the vendor is not found satisfactory during the contract period the

corporation reserves the rights to terminate the contract by giving one month notice to the vendor.

TENDER FOR ANNUAL MAINTAINANCE CONTRACT ORACLE E-BUSINESS SUITE ERP

TECHNICAL BID : I

(SPECIFICATIONS)

1) Whether the vendor has a Support Office in Navi Mumbai/Mumbai/Thane/Pune with help desk facility:

Yes	No

i) Name of the Organisation/Firm
ii) Year of Establishment
iii) Contact person
iv) Address of the Registered Office.
v) Address of office at Navi Mumbai/Mumbai/ Thane.
(with Phone Nos, Fax Nos & Email ID)

2) Whether Proprietorship, Partnership firm, or Company. :
Please enclose self certified copies of documents, proof such as certificate of incorporation, Partnership deed etc.:

3) The Vendor is an authorized Oracle partner and holding a valid Certificate:

Yes	No

If yes, please enclose self certified copy of certificate.

4) Whether the Vendor have successfully completed minimum 2 Oracle E-Business suite AMC/Implementation of large CPSUs / Govt. organisations / Leading Commercial Organisations during last five years:

Yes	No

If yes, the following details be given :
(Separate sheet can be enclosed)

Sr. No.	Name of the Orgn./ CPSU	AMC Contract year	Duration of the Contract	Cost of the Contract
--	------	-------	-----	---------
--	------	-------	-----	---------
--	------	-------	-----	---------

(Note : Please enclose certificates of AMC/Implementation contract alongwith cost & year of the contract/Work Order duly self-certified .)

5) Whether the vendor have minimum 2 nos. Oracle Certified DBA, 2 nos. Technical Consultant of Oracle Business E-suite and 3 nos. Functional Consultant Oracle E-Business suite version :- R12.1.3 and above specialized in HR, Finance and SCM, currently employed in their company.

Yes	No

If yes, please enclose self certified letter containing employee name, designation & location deployed.

6)	Whether the Earnest Money Deposit for an amount of Rs.5,00,000/- (Rupees five Lacs only) has been submitted alongwith this Technical Bid-I by way of Demand Draft or Pay Order in favour of The Cotton Corporation of India Ltd. Payable at Mumbai.	:	Yes / No If yes, Details : Draft / Pay order No.: Date : Amount : Bank's Name :
7)	PAN No	:	
8)	Service Tax Registration Number	:	
9)	Details of Bank Account Name of the Bank Account No. and type MICR No.	:	

Signature of the Tenderer :

Name of the Tenderer :

Address & Seal :

Telephone No. :

TENDER FOR ANNUAL MAINTAINANCE CONTRACT OF ORACLE E-BUSINESS SUITE ERP

FINANCIAL BID : II

(PRICE QUOTATIONS)

Sl.No.	Particulars	Cost (INR)
1	A. Cost of unlimited on-site DBA & Application Administration support of Oracle E-Business suite database and application for one year at CBD Belapur, Navi-Mumbai including configuring, connectivety, troubleshooting, backup/recovery, Reorganisation, Performance tunning of Oracle E-Business suite Database and application.(for one year period) **B. Taxes (if any) Please Specify** _____	
	Total (1)	
2	A. Cost of support of 1 no. fulltime Oracle E-business suite Technical Consultant resident at our site and 3 nos. Functional Consultant Oracle E-Business suite specialized in HR, Financial and SCM off shore.(for one year period) **B. Taxes (if any) Please Specify** _____	
	Total (2)	
I	**Gross Total (1+2) (for one year)**	
II	**Grand Total (for three years)(Ix3)**	
3	Optional Bid :- **a.** Man month Rate for Onsite Technical, Functional Consultant and DBA. **b.** Taxes (if any) Please Specify _____ (Man month shall cover all days in a calendar month, excluding bank holidays, public holidays and all Sundays)	

1. The vendor will provide onsite and offshore support of DBA, Application Administrator and Functional consultants and Onsite support of Technical Consultant.
2. The Gross Total (I) (per year) will be applicable for further extendable period of 2 years.
3. **Grand Total (II) will be basis for biding L-1**

4. The taxes quoted above should included GST,VAT, Sales Tax, Service Tax etc. duties and any other levy attracted to the item applicable as of the last date of submission of the tender. No extra taxes and duties will be paid apart from the amount quoted. All new taxes lecied after the tender submission date will be reimbursed after necessary documentary evidence is submitted. Similarly, any benefit due to reduction in the taxes will be passed on to CCI.

Signature of the Tenderer :

Name of the Tenderer :

Address & Seal :

Telephone No. :

Tender Submission :

(1) Tenderer should submit the tender in the tender box located at sixth floor, KAPAS BHAVAN, Plot 3/A, Sector 10, CBD Belapur, Navi-Mumbai – 400 614 for Information Technology Section addressed to Dy. General Manager (IT), THE COTTON CORPORATION OF INDIA LTD. on or before due date and time, as under :

Envelope A : Sealed Envelope "A" marked as "Technical Bid-I" on the envelope should contain Technical Bid-I alongwith EMD D.D./Pay Order & other related documents except financial bid.

Envelope B : Sealed Envelope "B" marked as "Financial Bid-II" on the envelope should contain Financial Bid-II (Price Quotations).

Envelope C : Sealed Envelope C should contain Envelope "A" and Envelope "B" duly superscribing "TENDER FOR ANNUAL MAINTAINANCE CONTRACT FOR ORACLE E-BUSINESS SUITE ERP".

Note : Each envelope should contain the name and address of the Vender.

(2) I/We hereby declare that I/We have downloaded the tender documents from the Cotton Corporation of India Ltd. website www.cotcorp.org.in / www.eprocure.gov.in and printed the same. I/We have verified the contents of the printed documents from the website and there is neither any addition nor any deletion nor any alteration to the content of the tender documents.

(3) I/We declare that the information/tender form downloaded is original and in the event of this being different from the original tender documents, my tender form may be rejected by the Corporation including forfeiture of Earnest Money.

(4) Date of opening of Technical Bid-I, 26/04/2019 at 3.30 p.m. in the presence of tenderers, who may remain present.

(5) Financial Bid-II for price quotations shall be opened in respect of those tenderers, who qualify Technical Bid-I for specifications and other requirements.

(6) The tender should be signed by the person having necessary authorization.

(7) Tenders containing false, incomplete and/or inadequate information are liable to be rejected.

(8) The Corporation reserves the right to accept or reject any/all tender without assigning any reason thereof.

Signature of the Tenderer :

Name of the Tenderer :

Address & Seal :

Telephone No. :

Other Terms

CCI invites the vendors' attention to the following terms and conditions, which underline this tender :

1. Contract with the Vendor

CCI would enter into a AMC contract with the vendor who will be responsible for delivery and maintenance of the oracle E-Business Suite Database and application installed at Kapas Bhavan, CBD Belapur and BO Ahmedabad

2. Performance Bank Guarantee

The tender has to submit a bank Guarantee for 10% of the contract value to CCI before start of the contact and in case of Breach of contract the same will be enchased by CCI and EMD will be forfeited.

3. Proposal Process Management

CCI reserves the right to accept or reject any or all proposals, to revise the tender, to request one or more re-submissions or clarifications from one or more vendors, or to cancel the process in part or whole. Additionally, CCI reserves the right to alter the specifications, in part or whole, during the Tender process, and without re-issuing the Tender. All claims for functional/technical delivery made by the vendors in their responses to the tender shall be assumed as deliverable within the quoted financials.

Vendors shall be entirely responsible for their own costs and expenses that are incurred while participating in the Tender and contract negotiation processes.

4. Date of Bid Expiration

Due to the nature of the evaluation process, and approval activities that may occur, proposals must be valid for a minimum of **90** days from the last date of proposal submission. The Corporation reserves the right to ask the vendors for extension of bid validity.

5. Bidder Authorisation to Bid

Responses submitted by vendors to this Tender represent a firm offer to contract on the terms and conditions described in the vendors' response. The proposal must be signed by an official duly authorised to bid. A Authorisation Letter in this regard must be attached with the tender.

6. Proposal Ownership

The proposal and all supporting documentation submitted by the vendors shall become the property of CCI.

7. Effective date of start of contract

The effective date of start of contract will be reckoned from 16/05/2019 to be mentioned in the work order by the Corporation.

8. Sub let/Outsource

The tenderer will not be allowed to sub let/outsource the contract to any other party

9. Time for completion of the Contract

The Time limit for AMC Contract will be three years effective from 16/05/2019 and may further be extended for 2 years on performance of vendor's services.

10. Financial Bid

In Financial Bid – II, Cost of AMC of oracle E-business suite database and Application and on-site Annual Maintenance Contract for three years and taxes if any be given separately in the prescribed format. Wherever options are given, the bid is liable to be rejected.

11. Payment Terms

The Payment terms of the AMC contract will be as under:

Off shore and onsite support of DBA, Technical and functional consultants.	Post Quarterly on submission of Invoices
The taxes quoted above should included GST, VAT, Sales Tax, Service Tax etc. duties and any other levy attracted to the item applicable as of the last date of submission of the tender. No extra taxes and duties will be paid apart from the amount quoted. All new taxes levied after the tender submission date will be reimbursed after necessary documentary evidence is submitted. Similarly, any benefit due to reduction in the taxes will be passed on to CCI.	

The payment will be made through Electronic Clearing Service (ECS/NEFT) for which vendor has to provide MICR No. and details of Bank Account to CCI.

12. Refund of EMD

The EMD amount for venders other than to whom the work awarded will be refunded within 15 days after opening of financial bid. However, the EMD amount of the vender to whom work is awarded will be refunded after completion of entire AMC period of three years. The EMD will be forfeited and bank guarantee will be encashed and vendor will be blacklisted, if the vendor will be back out to provide the AMC services during the contract period.

NOTE: "Corporation/CCI" wherever appears in above document means "The Cotton Corporation of India Ltd."

CHECK-LIST FOR PREPARING THE TENDER DOCUMENT

Sr. No.	Particulars	Yes/No
1	Whether, the Technical Bid-I each column has been filled, sealed and signed in specified format ?	
2	Whether, the Vendor Authorized Oracle Partner of M/s. Oracle India Ltd. and holding a valid certificate, the self certified copy of certificate is attached with Technical Bid-I?	
3	The vendor must have successfully completed minimum 2 nos. Oracle AMC/Implementation contract of large CPSU / Govt. organisation / Leading Commercial Organisation during last five years? Whether, Work Order & Work Completion Certificate from the client duly self certified copies alongwith contact details of the client has been attached alongwith the tender?	
4	Whether, the vendor have minimum 2 nos. Oracle E-Business Suite Certified DBA, 2 nos. Technical Consultants Oracle Business E-suite and 3 nos. Functional Consultant of Oracle Business E-suite specialized in HR, Financial and SCM employees list/letter containing name, designation & location deployed has been submitted?	
5	Whether the tenderer has Support Office at Navi Mumbai/Mumbai/Thane/Pune. The certificate containing Office addresses alongwith Contact Person and telephone nos. is attached with Technical Bid-I ?	
6	Whether proprietorship, partnership firm or company ? The self certified copy of documentary proof such as certificate of incorporation, partnership deed etc. attached with Technical Bid-I ?	
7	Whether the EMD of Rs.5,00,000/- by the way of Demand Draft/Pay Order in favour of “The Cotton Corporation of India Limited” attached with Technical Bid-I ?	
8	Whether the tenderer has PAN number and Service Tax registration no. and it is mentioned on Technical Bid-I ?	
9	Whether, the Bank Details and MICR details mentioned on Technical Bid-I ?	
10	Whether the Technical Bid – I alongwith necessary documents/certificates has been stapled properly and page no. has been put on each paper ?	
11	Whether, the Financial Bid-II has been filled, sealed and signed in specified format ?	
12	Whether the quoted price in Financial Bid-II is inclusive of all applicable taxes like GST, VAT, Service Tax etc. ?	
13	Whether envelope A marked as Technical Bid-I on the envelope contains Technical Bid-I alongwith certificates/documents & EMD ?	
14	Whether envelope B marked as Financial Bid-II on the envelope contains Financial Bid-II ?	
15	Whether envelope C contains Envelope A & Envelope B duly superscribing “TENDER FOR ANNUAL MAINTAINANCE CONTRACT FOR ORACLE E-Business suite ERP".?	
16	Whether the Tender Documents are signed by the Authorized Representative?	
17	Pages nos. has been entered in every pages of tender document ?	